

# Multilingualism in providing quality mental health care to migrants needs, resources and practices (MiM2M)

Initiative: Globale Herausforderungen

Ausschreibung: Mobility - Global Medicine and Health Research

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Laufzeit: 4 Jahre

Despite many calls for cultural competence training, mitigation of language-related barriers in migrant health care remains largely neglected in research, education and practice. The aim of this interdisciplinary project (Cultural Psychology, Public and Global Mental Health, Intercultural Communication and Linguistics) is to investigate and develop improvements to communication between (mental) health care providers ((M)HCP) and migrants who experience mental disorders and do not (sufficiently) speak the languages of the health care professionals, ultimately enhancing the quality of mental health care. Case studies will be conducted in the Netherlands, Germany, Romania, China and South Africa. The research will focus on the different levels of Bronfenbrenner's ecological framework for human development considering their inherent interrelatedness. The project team aims for: (1) identification of current policies and practices of health care systems in multilingual settings, on a macro- and meso-level; (2) assessment of barriers and resources in the communication on a micro and meso-level from perspectives of (M)HCP, patients and relatives; (3) quality assessment on technological devices and their applicability; (4) recommendations for (M)HCP addressing language und cultural capacity gaps in providing services to people with mental disorders, and information tools for migrants towards coping mechanisms in multilingual health care providerpatient settings (e.g. learning video, podcast); (5) development and pilot-testing of a training for local (M)HCP to strengthen contextually appropriate multilingual health communication; (6) dissemination of the results in scientific publications; final conference. The team will conduct a scoping literature review study and will use semi-structured interview methods as well as focus group discussions following ethical protocols. The final intervention will be evaluated according to a mixed methods design.

### **Projektbeteiligte**

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